



**State of Alabama  
Department of Finance  
Division of Purchasing  
Master Agreement**

**Modification**

CONTRACT INFORMATION	
<b>MASTER AGREEMENT NUMBER:</b> MA 999 17000000171	<b>NOT TO EXCEED AMOUNT:</b>
Begin Date: 03/20/2017	Procurement Folder: 247422
Expiration Date: 03/19/2020	Procurement Type: Master Agreement
Solicitation Number:	Replaces Award Document:
Award Date:	Replaced by Award Document:
Modification Date: 03/27/17	Version Number: 2

CONTACT INFORMATION		
<b>REQUESTOR:</b> Jennifer Loretz 334-242-7370 jennifer.loretz@purchasing.alabama.gov	<b>ISSUER:</b> Jennifer Loretz 334-242-7370 jennifer.loretz@purchasing.alabama.gov	<b>BUYER:</b> Jennifer Loretz 334-242-7370 jennifer.loretz@purchasing.alabama.gov

CONTRACT DESCRIPTION
E-Government Services Award Reference: RFB 010 17000000609


**Ship To:** \_\_\_\_\_ **Bill To:** \_\_\_\_\_

REASON FOR MODIFICATION
Corrected period covered. RFB Amendment 2 modified the terms to "establish a 36-month contract with option to renew for 2 additional 12-month terms."

VENDOR INFORMATION	
<b>Name /Address:</b> VC000052609: Alabama Interactive LLC 100 North Union St. Suite 630 Montgomery AL 36104	<b>Contact:</b> Jonathan Kimbrough 3342611990 jkimbrough@egov.com

COMMODITY / SERVICE INFORMATION								
Line	Quantity	UOM	Unit Price	Service Amount	Service From	Service To	Line Sub Total	Line Total
1	0		\$0.000000	\$0.00			\$0.00	\$0.00
92000 - DATA PROCESSING, COMPUTER, PROGRAMMING, AND SOFTWARE SERVICE E-Gov Services E-Government Services. Contract pricing begins on page 4 of the Master Agreement.								

All terms, conditions, and any amendments to solicitation are part of this contract as if fully reproduced herein .

**Approved:**   
**Purchasing Director**

**APPROVALS**

<b>Date</b>	<b>Status Before</b>	<b>Status After</b>	<b>Approver</b>

**Final**

1700000171	<b>Document Phase</b> Final	<b>Document Description</b> E-Government Services	<b>Page 3</b> of 7
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**Purpose:**

Establish a contract from the items listed for all state agencies. Contract prices are available to all local governmental agencies and schools.

**Default:**

When a vendor defaults on a contract/purchase order, the State can procure the goods or services from other sources and hold the vendor responsible for any excess in price/handling. The vendor may be barred from bidding for an indeterminate period per the Code of Administrative Procedure.

**Administrative fee:**

Awarded bidder(s) are to pay the State an administrative fee for all sales made under this contract. This fee will be One (1)% (0.01) of the total dollar amount for all sales. The fee is to be paid each month before the 20th and will represent a single, one-time payment for all sales made in the prior month and as adjusted for errors associated with earlier months. This fee is not to be listed as a separate cost on invoices. The awarded bidder(s) will be required to provide a summary report each month before the 20th listing sales made during the prior calendar month. This report is to include the report contract number, purchasing entity, sales amount, and fee amount. A report is due even when there is no activity. This report is to be sent electronically to [telecom.admin@isd.alabama.gov](mailto:telecom.admin@isd.alabama.gov). A copy of the summary report is to also accompany the payment. The remittance is to be identified with the reporting month and contract number.

Remittance is to be payable to the "State of Alabama Department of Finance" and be sent to:

Alabama Department of Finance  
Division of Accounting and Administration  
PO Box 300658  
Montgomery, Alabama 36130-0658

For internal information only: fee distribution ½ of 1% to the State Procurement fund and ½ of 1% to the Finance ISD Revolving fund.

**Contract period:**

Establish a 36-month contract with an option to extend for a fourth, and fifth 12-month period with the same pricing, terms and conditions. The fourth, or fifth 12-month period, if agreed by both parties, would begin the day after the third, or fourth 12-month period expires. Any successive extension must have written approval of both the state and vendor no later than 30 days prior to expiration of the previous 12-month period.

**Biddable Situation:**

Bids may be solicited for any services included in this contract where an immediate/emergency need exists. The decision of the Purchasing Director as to what constitutes a biddable situation shall be final and shall not be construed as a breach of contract.

**Requested information:**

Any additional information requested from a vendor must be furnished within five (5) days from receipt of request.

**State Agency information:**

State agencies shall attach the statement of work and pricing documentation to the Delivery Order (DO) in STAARS. A brief description of the services shall be included in the commodity extended description field. This information should include time frames, cost per transaction fees, etc. Any questions should be directed to the buyer listed on page 1 of the MA.

## D.1 E-Government Application and Merchant Services (AMS)

The following table must be used to provide transaction costs and portal fees for a combination of E-Government transactions and merchant services that are web-based including Interactive Voice Response (IVR):

Monthly Transaction Volume	Cost Per Transaction	Portal Fee Cost Per Transaction
0 – 1999	4.50	4.50
2000 – 3999	4.00	4.00
4000 – 5999	4.00	4.00
6000 – 7999	4.00	4.00
8000 +	3.50	3.50

The following table must be used to provide transaction costs and portal fees for a combination of E-Government transactions and merchant services that are web-based only:

Monthly Transaction Volume	Cost Per Transaction	Portal Fee Cost Per Transaction
0 – 1999	4.00	4.00
2000 – 3999	3.50	3.50
4000 – 5999	3.50	3.50
6000 – 7999	3.50	3.50
8000 +	3.00	3.00

## D.2 E-Government Application and Merchant Services (ASO)

The following table must be used to provide transaction costs and portal fees for E-Government applications without merchant services that are web-based including Interactive Voice Response (IVR):

Monthly Transaction Volume	Cost Per Transaction	Portal Fee Cost Per Transaction
0 – 1999	2.50	2.50
2000 – 3999	2.00	2.00
4000 – 5999	2.00	2.00
6000 – 7999	2.00	2.00
8000 +	2.00	2.00

The following table must be used to provide per transaction costs and portal fees for E-Government applications without merchant services that are web-based only:

Monthly Transaction Volume	Cost Per Transaction	Portal Fee Cost Per Transaction
0 – 1999	2.50	2.50
2000 – 3999	2.00	2.00
4000 – 5999	2.00	2.00
6000 – 7999	2.00	2.00
8000 +	2.00	2.00

### D.3 E-Government Merchant Services Only (MSO)

The following table must be used to provide per-transaction-fees and portal-fees based on percentage of the transaction amount for applications that are web-based including Interactive Voice Response (IVR):

Monthly Transaction Amounts	% Rate Per Transaction Fee	% Rate Per Portal Transaction Fee
\$0 – \$999,999	4.00	4.00
\$1,000,000 – \$2,999,999	4.00	4.00
\$3,000,000 – \$4,999,999	4.00	4.00
\$5,000,000 – \$6,999,999	4.00	4.00
\$7,000,000 – \$9,999,999	4.00	4.00
\$10,000,000 +	4.00	4.00

The following table must be used to provide per-transaction-fees and portal-fees based on percentage of the transaction amount for applications that are web-based only:

Monthly Transaction Amounts	% Rate Per Transaction Fee	% Rate Per Portal Transaction Fee
\$0 – \$999,999	4.00	4.00
\$1,000,000 – \$2,999,999	4.00	4.00
\$3,000,000 – \$4,999,999	4.00	4.00
\$5,000,000 – \$6,999,999	4.00	4.00
\$7,000,000 – \$9,999,999	4.00	4.00
\$10,000,000 +	4.00	4.00

#### D.4 E-Government Consulting Services

Classification	Consulting Services \$ Hourly Rate
WEB Designer	105.00
WEB Publisher	70.00
Advanced WEB Publisher	100.00
WEB Programmer/Analyst	100.00
Advanced WEB Programmer/ Analyst	119.00
Project Manager	105.00